

Tariffs are approved by decision of the Tariff Committee (Minutes of meeting No. 003 dated January 17, 2019).
Effective February 01, 2019.

For legal entities, individuals engaged in entrepreneurial activities and peasant agriculture

5. Cash operations						
No.	Service type	Tariff	Min.	Max.	Note	VAT
II.5.1.	Cash acceptance:					
II.5.1.1.	- tenge	0,20%	200 tenge		From the amount	
II.5.1.2.	- foreign currency	0,20%	200 tenge		From the amount	
II.5.2.	Cash withdrawal in tenge:					
II.5.2.1	- upon preliminary request	0,30%	250 tenge		From the amount, preliminary request for cash withdrawal is applied before 1 working day if withdrawal amount exceeds 1million tenge	
II.5.2.2	- without preliminary request	0,40%	250 tenge		From the amount of cash withdrawal	
II.5.3.	Cash acceptance for loans repayment issued by Bank	free			From the amount	
II.5.4.	Cash withdrawal in foreign currency:					
II.5.4.1	upon preliminary request	1,00%	500 tenge		From the amount, preliminary request for cash withdrawal is applied before 1 working day if withdrawal amount exceeds 5 000 US dollars / 5 000 Euro / 200 000 Russian rubles	
II.5.4.2.	without preliminary request	1,20%	500 tenge		From the amount	
II.5.5.	Exchange of large-value banknotes for small ones and vice versa, exchange of banknotes for coins and vice versa if the Bank has capability	0,50%	100 tenge		From the amount	
II.5.6.	Verification of foreign currency authenticity by technical means of the Bank	15 tenge			For one banknote	*

II.5.7.	Acceptance and/or recalculation of collected cash	0,15%	500 tenge		If customer, after recalculation of collected cash, credits money to current account, commission fee specified in line II.5.1.1. is not charged additionally	*
II.5.8.	Recalculation of collected cash, if there are shortages, surplus and other reasons (recalculation is required if there are difference in amounts of banknotes)	0,18%	100 tenge		From the amount	*
II.5.9.	Delivery of cash and jewelries from customer cash desk to Bank branch cash desk by external party, which performs cash collection	0,17%	3 500 tenge		From the amount	*
II.5.10.	Re-entry to the collection point due to customer's fault	3 500 tenge			Charged additionally to basic tariff, provided for by clause II.5.1.1	

General information

1	Services, not listed, are provided upon agreement of Parties.
2	The tariffs can be changed and updated, advised to the customer by a public announcement in the operating room, or on the Bank's official website.
3	Operations marked with the symbol* is a subject to VAT and indicated excluding VAT.
4	Operations without the symbol* are exempt from VAT.