

Tariffs are approved by decision of
the Tariff Committee,
Minutes of meeting No.43 dated November 22, 2018

For customers – individuals

7. Other services						
No.	Service type	Tariff	Min.	Max.	Note	VAT
7.1.	Issuance of certificates :					
7.1.1.	- on account availability (current, deposit)	1 000 tenge				*
7.2.	Issuance of duplicate documents	1 000 tenge			For each document	*
7.3.	Issuance of documents for a period of limitation is more than one operating year	2 000 tenge			For each document	*
7.4.	Information provision on other written requests	500 tenge				*
7.5.	Value storage services	500 tenge			For each document	*
7.6.	When providing services after the end of the operational day, if there is a technical capability of the Bank****	2 500 tenge			Additionally to the amount of main commission fee	*
7.7.	Providing a copy of a SWIFT-message on performed incoming /outgoing payment	500 tenge				*
7.8.	Issuance of certificate during one hour	2 000 tenge				*

General information

1	Services, not listed, are provided upon agreement of Parties.
2	The tariffs can be changed and updated, advised to the customer by a public announcement in the operating room, or on the Bank's official website.
3	Operations marked with the symbol* is a subject to VAT and indicated excluding VAT.
4	Operations without the symbol* are exempt from VAT.
5	For all transfers in rupees a separate commission for conversion is not charged.
6	*** If the terms of the Agreement on the acceptance and transfer of payments concluded between the Bank and the legal entity, the collection of commission fees for transfer is provided from legal entities/ individuals
7	**** For transactions marked with the symbol, the commission fees from the employees of the Bank are not charged.
8	***** The amount of commission fees for transfer operations from the current account, the means of access to which is a payment card, carried out without the use of a payment card, are set according to the tariffs for services and operations for individuals with the opening of a bank account.